

Hitachi Data Protection Suite 10 with SP11 Media Kit Distribution Release Note

This Distribution Set Note provides critical **ReadMe First** information and details on the kit contents.

README FIRST: The License Keys you have received with your Hitachi Data Protection Suite (HDPS) shipment are valid for an initial 60 Days. To make your license key files permanent and to receive important support services information you need to login to the HDPS Customer Support Portal. To receive your login/password, please click following link and complete the form.

<http://fs6.formsite.com/dataprotectionhds/MArequest/index.html>

If there are any issues with your request, please contact HDPS_Support@hds.com. Note This email is not for technical support, only questions regarding access to the online portal.

The online form will request the HDPS Commcell ID Number which can be found in your license key file name or in the products license screens. It is a five (5) digit # beginning Fxxxx). Note if you see five FFFFF, this is not your assigned Commcell ID, but you have our POC key installed.

The HDPS Support Portal can be accessed at <https://ma.commvault.com/Account/Login>

Upgrade information:

In order to activate the new included features on current environments, a version 10 upgrade license key must be applied to the CommCell. A version 10 upgrade key can be requested through the support Portal or by emailing prodreg@commvault.com with the customer name and existing Commcell ID.

HDPS Customer Service

In United States: (800) 446-0744 / Outside the United States: (858) 547-4526

For HDS Technical support in the following areas please use:

Australia: 1 800 804 437

China: 400 678 6783

Hong Kong: 3678 9191

Taiwan: 00801 854033

Singapore: 6533-3112

Malaysia: (03)2161-3077 / (03)2032-3388

Bangalore: 9845088301 / 9845385879

Mumbai: 9821912925 / 9870100355

Delhi: 9818566787

New features added

See Service Pack new features list.

http://documentation.commvault.com/hds/v10/article?p=new_features/service_pack_11.htm

Table 1: Installation Media HDS – Hitachi Data Protection Suite Edition

| Install Disk # | Media format | Volume label on Media | Contents | Disk Label Left blurb | Disk Label Right blurb |
|----------------|---------------|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1A | DVD5 SS SL | DVD01_WIN32 | OEM Components: Windows 32-bit MediaAgent, CommCell Console, All Agents and components supported on Windows, Database Upgrade Tool, Metrics Reporting, Resource Pack, Search Server | Hitachi Data Protection Suite Release 10 Windows 32-bit Use this DVD-ROM to Install or Upgrade the CommServe® software and other components June 2015 | Disk 1A Windows 32-Bit Components <ul style="list-style-type: none"> • MediaAgent • CommCell® Console • All Agents and components supported on Windows • Database Upgrade Tool • Metrics Reporting • Resource Pack • Search Server |
| 1B | DVD9 SS DL | DVD01_WIN64 | OEM Components: Windows 64-bit CommServe® (64-bit only) Microsoft SQL 2012 software (with Service Pack) for the CommServe Database Engine, MediaAgent, CommCell® Console, All Agents and components supported on Windows, Database Upgrade Tool, Metrics Reporting, Resource Pack, Search Server | Hitachi Data Protection Suite Release 10 Windows 64-bit Use this DVD-ROM to Install or Upgrade the CommServe® software and other components June 2015 | Disc 1B Windows 64-bit Components <ul style="list-style-type: none"> • CommServe® (64-bit only) • Microsoft SQL 2012 software (with Service Pack) for the CommServe Database Engine • MediaAgent • CommCell® Console • All Agents and components supported on Windows • Database Upgrade Tool • Metrics Reporting • Resource Pack • Search Server |
| 2 | DVD5 SS SL | DVD02 | OEM Components: 1-Touch Windows 32 and 64-bit components | Hitachi Data Protection Suite Release 10 Windows 1-Touch Use this DVD-ROM to Install or Upgrade the CommServe® software and other components June 2015 | Disc 2 Windows 1-Touch <ul style="list-style-type: none"> • 1-Touch Windows 32 and 64-bit components |

| Install Disk # | Media format | Volume label on Media | Contents | Disk Label Left blurb | Disk Label Right blurb |
|----------------|---------------|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3 | DVD9 SS DL | DVD03_UNIX | OEM Components: MediaAgent (AIX, HP-UX, Linux and Solaris), CommCell® Console (Linux, Macintosh), All Agents and components supported on AIX, FreeBSD, HP-UX, Linux, Macintosh and Solaris, Resource Pack | Hitachi Data Protection Suite Release 10 UNIX, Linux and Macintosh Use this DVD-ROM to Install or Upgrade the CommServe® software and other components June 2015 | Disc 3 UNIX, Linux and Macintosh Components <ul style="list-style-type: none"> • MediaAgent (AIX, HP-UX, Linux and Solaris) • CommCell® Console (Linux, Macintosh) • All Agents and components supported on AIX, FreeBSD, HP-UX, Linux, Macintosh and Solaris • Resource Pack |
| 4 | DVD5 SS SL | ONETOUCH | OEM Components: 1-Touch Linux Live DVD | Hitachi Data Protection Suite Release 10 1-Touch Linux Live DVD Use this DVD-ROM to Install or Upgrade the CommServe® software and other components June 2015 | Disc 4 Linux 1-Touch <ul style="list-style-type: none"> • 1-Touch Linux Live DVD |
| 7 | CD- 650MB | onetouch | OEM Components: 1-Touch FreeBSD Live DVD | Hitachi Data Protection Suite Release 10 1-Touch FreeBSD Live DVD Use this DVD-ROM to Install or Upgrade the CommServe® software and other components June 2015 | Disc 7 FreeBSD 1-Touch <ul style="list-style-type: none"> • 1-Touch FreeBSD Live DVD |