



# Use Restrictions for Hitachi Compute Blade 500 Series

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# Preface

This document describes restrictions on the use of Hitachi Compute Blade 500 Series.

This preface includes the following information:

- [Intended Audience](#)
- [Release Notes](#)
- [Document Conventions](#)
- [Getting Help](#)
- [Comments](#)

**Notice:** The use of Hitachi Compute Blade 500 Series and all other Hitachi Data Systems products is governed by the terms of your agreement(s) with Hitachi Data Systems.

## Intended Audience

This document is intended for the personnel who are involved in planning, managing, and performing the tasks to prepare your site for Compute Blade installation and to install the same.

This document assumes the following:

- The reader has a background in hardware installation of computer systems.
- The reader is familiar with the location where the Hitachi Compute Blade 500 Series will be installed, including knowledge of physical characteristics, power systems and specifications, and environmental specifications.

## Release Notes





Release notes contain requirements and more recent product information that may not be fully described in this manual. Be sure to review the release notes before installation.

## Document Conventions

This document uses the following typographic conventions:

Convention	Description
<b>Bold</b>	Indicates text on a window, other than the window title, including menus, menu options, fields, and labels. Example: Click <b>OK</b> .
<i>Italic</i>	Indicates a variable, which is a placeholder for actual text provided by the user or system. Example: <i>copy source-file target-file</i> <b>Note:</b> Angled brackets (< >) are also used to indicate variables.
screen/code	Indicates text that is displayed on screen or entered by the user. Example: # <code>pairdisplay -g oradb</code>
< > angled brackets	Indicates a variable, which is a placeholder for actual text provided by the user or system. Example: # <code>pairdisplay -g &lt;group&gt;</code> <b>Note:</b> Italic font is also used to indicate variables.
[ ] square brackets	Indicates optional values. Example: [ a   b ] indicates that you can choose a, b, or nothing.
{ } braces	Indicates required or expected values. Example: { a   b } indicates that you must choose either a or b.
vertical bar	Indicates that you have a choice between two or more options or arguments. Examples: [ a   b ] indicates that you can choose a, b, or nothing. { a   b } indicates that you must choose either a or b.
<u>underline</u>	Indicates the default value. Example: [ <u>a</u>   b ]

This document uses the following icons to draw attention to information:

Icon	Meaning	Description
	WARNING	This indicates the presence of a potential risk that might cause death or severe injury.
	CAUTION	This indicates the presence of a potential risk that might cause relatively mild or moderate injury.
<b>NOTICE</b>	NOTICE	This indicates the presence of a potential risk that might cause severe damage to the equipment and/or damage to surrounding properties.
	Note	This indicates notes not directly related to injury or severe damage to equipment.
	Tip	This indicates advice on how to make the best use of the equipment.

## Getting Help

If you purchased this product from an authorized HDS reseller, contact that reseller for support. For the name of your nearest HDS authorized reseller, refer to the HDS support web site for locations and contact information. To contact the Hitachi Data Systems Support Center, please visit the HDS website for current telephone numbers and other contact information:  
<http://support.hds.com>.

Before calling the Hitachi Data Systems Support Center, please provide as much information about the problem as possible, including:

- The circumstances surrounding the error or failure.
- The exact content of any error message(s) displayed on the host system(s).

## Comments

Please send us your comments on this document: [doc.comments@hds.com](mailto:doc.comments@hds.com). Include the document title, number, and revision, and refer to specific sections and paragraphs whenever possible. All comments become the property of Hitachi Data Systems Corporation. **Thank you!**



# Use Restrictions for Compute Blade 500 series

This chapter describes restrictions on the use of Hitachi Compute Blade 500 Series

- [Functions with restriction](#)
- [Models with restriction](#)
- [Restrictions](#)

## Functions with restriction

The restriction applies to the following functions.

- CPU Hyper-Threading
- Variable port functioning of Emulex 10Gb CNA/NIC
- iSCSI connection of Emulex 10Gb CNA/NIC
- CPU degradation
- Intake temperature
- PCI Express Native Control
- Installation of VMware vSphere® ESXi™
- Installation of Red Hat® Enterprise Linux®
- Installation Assistant feature of Server Navigator
- Using onboard CNA on VMware vSphere® ESXi™
- Multichannel function of FC adapter

## Models with restriction

The restriction applies to the following Compute Blades.

- 520A A1
- 520H A1/B1
- 540A A1/B1
- 520H A2/B2
- 520H B3
- 520X B1

OS names used in this manual stand for official OS names in "Included OS" in the table below:

Os name in this manual	Included OS
Windows Server 2008 R2	Microsoft® Windows Server® 2008 R2 Standard Microsoft® Windows Server® 2008 R2 Enterprise Microsoft® Windows Server® 2008 R2 Datacenter Microsoft® Windows Server® 2008 R2 Standard (SP1) Microsoft® Windows Server® 2008 R2 Enterprise (SP1) Microsoft® Windows Server® 2008 R2 Datacenter (SP1)
Windows Server 2012	Microsoft® Windows Server® 2012 Standard Microsoft® Windows Server® 2012 Datacenter
Windows Server 2012 R2	Microsoft® Windows Server® 2012 R2 Standard Microsoft® Windows Server® 2012 R2 Datacenter

## Restrictions

### Restriction on CPU Hyper-Threading

CPU (Central Processing Unit) Hyper-Threading is enabled at shipment from factory. If CPU Hyper-Threading is disabled, network function of compute blade may not work properly depending on the CPU SKU (Stock Keeping Unit) or the number of installed CPU.

Hyper-Threading must be enabled for the compute blades with the CPU SKU and the number of CPU shown in [Table 1-1](#).

**Table 1-1 CPU configuration restricted on Hyper-Threading**

Compute blade	CPU SKU	Number of CPU	OS
520A A1	E5-2420, E5-2440, E5-2430L, E5-2470	1	Windows Server 2008 R2 Windows Server 2012
520H A1/B1	E5-2620, E5-2640, E5-2630L, E5-2670, E5-2680	1	Windows Server 2012 R2
540A A1/B1	E5-4603	2 or 4	
	E5-4610, E5-4650	2	
520H B2	E5-2637v2	1 or 2	
	E5-2630v2, E5-2650v2, E5-2690v2, E5-2670v2, E5-2643v2	1	
520H B3	E5-2637v3	1 or 2	Windows Server 2012
	E5-2660v3, E5-2640v3, E5-2620v3, E5-2667v3	1	Windows Server 2012 R2

## Restriction on variable port partitioning of Emulex 10Gb CNA/NIC

If variable port partitioning of Emulex 10Gb CNA/NIC is enabled for the compute blades with the CPU SKU and the number of CPU shown in [Table 1-2](#), network function of compute blade may not work properly.

Variable port partitioning for these compute blades must be disabled.

**Table 1-2 CPU configuration restricted on variable port partitioning**

Compute Blade	CPU SKU	Number of CPU	OS
520A A1	E5-2403	1 or 2	Windows Server 2008 R2
520H A1/B1	E5-2603	1 or 2	Windows Server 2012
540A A1/B1	E5-4603	2	Windows Server 2012 R2
520H B2	E5-2603v2	1 or 2	Windows Server 2012 R2
	E5-2637v2	1	
520H B3	E5-2637v3	1	Windows Server 2012
	E5-2603v3		Windows Server 2012 R2

## Restriction on iSCSI connection of Emulex 10Gb CNA/NIC

If iSCSI connection of Emulex 10Gb CNA/NIC is enabled for the compute blades with the CPU SKU and the number of CPU shown in [Table 1-3](#), network function of compute blade may not work properly.

iSCSI connection for these compute blades must be disabled.

**Table 1-3 CPU configuration restricted on iSCSI connection**

Compute Blade	CPU SKU	Number of CPU	OS
520A A1	E5-2403	1 or 2	Windows Server 2008 R2
520H A1/B1	E5-2603	1 or 2	Windows Server 2012
540A A1/B1	E5-4603	2	Windows Server 2012 R2
520H B2	E5-2603v2	1 or 2	Windows Server 2012 R2
	E5-2637v2	1	
520H B3	E5-2637v3	1	Windows Server 2012
	E5-2603v3		Windows Server 2012 R2

## Restriction on CPU degradation

EFI firmware will suppress CPU degradation for the CPUs under the conditions shown in **Table 1-4**, to prevent network function of compute blade may not work properly.

This restriction applies to all supported OSs.

**Table 1-4 CPU conditions to suppress CPU degradation**

Compute Blade	CPU conditions	OS
520A A1	After CPU degradation, the available logical core will be reduced below 12 cores.	All supported OSs
520H A1/B1	ditto.	
540A A1/B1	After CPU degradation, the available logical core will be reduced below 24 cores.	
520H B2	After CPU degradation, the available logical core will be reduced below 12 cores.	
520H B3	ditto.	
520X B1	After CPU degradation, the available logical core will be reduced below 12 cores per blade.	

## Restriction on intake temperature

Compute blades with CPU SKU shown in **Table 1-5**, must be used at intake temperature shown the table to avoid performance degradation and reduced lifetime of CPUs.

This restriction applies to all supported OSs.

**Table 1-5 configuration restricted on intake temperature**

Compute Blade	CPU SKU	Intake temperature conditions	OS
520H B2	E5-2637v2, E5-2643v2	Must be used below 30 degrees C.	All supported OSs
520H B3	E5-2699v3,E5-2697v3 E5-2667v3,E5-2637v3	Must be used below 35 degrees C.	

## Restriction on PCI Express Native Control

Compute blades with OSs shown in **Table 1-6** , in case the device is replaced or server blades is switched in the N+M cold standby feature, the device will be identified a new device. As a result, the device settings will be reset. You must install the hotfix shown below.

<http://support.microsoft.com/kb/2550978>

**Table 1-6 OS conditions restricted on PCI Express native control**

Compute Blade	OS
520X B1	Windows Server 2008 R2

## Restriction on installation of VMware vSphere® ESXi™

When you install VMware vSphere® ESXi™5.1/ 5.5 on compute blade shown in table **Table 1-7**, you must change EFI settings shown in the table to avoid installation failure.

Refer to *Procedure of changing EFI settings* section when changing EFI settings.

**Table 1-7 Restriction on installation of VMWare**

Compute Blade	OS	EFI settings	
		Item	setting
520X B1 520H B3	VMware vSphere® ESXi™ 5.1	PCI 64-bit Resource Allocation	Disabled
		MM Config Base	3GB
	VMware vSphere® ESXi™ 5.5	PCI 64-bit Resource Allocation	Disabled
		MM Config Base	3GB

## Restriction on installation of Red Hat® Enterprise Linux®

Compute blades with Red Hat® Enterprise Linux® 6.5/6.6 shown in table **Table 1-8**, USB 3.0 must be disabled by changing settings of “xHCI” in USB Configuration in EFI menu to avoid OS boot failure

Refer to *Procedure of changing EFI settings* section when changing EFI settings.

**Table 1-8 OS conditions restricted on USB 3.0 support**

Compute Blade	OS	EFI settings	
		Item	setting
520H B3	Red Hat® Enterprise Linux® 6.5 Red Hat® Enterprise Linux® 6.6	xHCI	Disabled

## Restriction on installation assistant feature of Server Navigator

In case compute blades with both conditions shown in **Table 1-9** you cannot use installation assistant feature. The OS must be installed manually.

**Table 1-9 Blade configuration restricted on installation assistant**

Compute Blade	Condition	OS
520X B1	2 blades or 4 blades SMP SAN boot with Emulex 16Gb 2ports fiber channel card(GG-CC3M161X1-Y)	Windows 2012 R2

[Procedure of manual installation]

(1) Procedure of OS installation.

See “Procedure for Installing Windows Server” section in “OS Installation Guide for Windows Server” manual. Note that you must use inbox driver for Emulex 16GB 2port fiber channel card driver.

(2) Procedure of driver updating

After OS installation, update the driver in reference to “Install driver on Windows Server 2012 and 2012 R2.” Section in “Hitachi Compute Blade Emulex Adapter User's Guide for Driver” manual.

## **Restriction on using onboard CNA or Emulex CNA / LAN expansion card on VMware vSphere® ESXi™**

When using the onboard CNA or Emulex CNA / LAN expansion card and a Windows Server as a guest OS in VMware vSphere® ESXi™ 5.1/5.5 environment, be sure to apply the latest VMware tools.

To find the VMware tools software, click on the following URL.

[VMware – VMware Operating System Specific Packages (OSPs)]

<https://www.vmware.com/support/packages>

To find the VMware tools installing procedure, click on the following URL.

[VMware - General VMware Tools installation instructions (1014294) ]

<http://kb.vmware.com/kb/1014294>



## Restriction on Multichannel function of FC adapter

- For Red Hat® Enterprise Linux® 6.5/6.6, when using Multichannel function of the onboard CNA or Emulex CNA / LAN expansion card in combination with internal HDD boot or SAN boot through Emulex FC adapter, be sure to add "udevchilids=32" to the kernel boot parameter in the grub.conf. Otherwise, the OS boot will fail with the following message.

"udev[d[X]: worker [Y] unexpectedly returned with status 0x0100"

**Table 1-10 Configuration required "udevchilids=32" setting for Red Hat® Enterprise Linux® 6.5/6.6**

Compute Blade	Conditions	OS	Boot Device	FC Adapter
520X B1	- Onboard CNA - Emulex CNA / LAN expansion card	Red Hat® Enterprise Linux® 6.5	Internal HDD	-
		Red Hat® Enterprise Linux® 6.6	SAN boot	[Emulex FC adapter] GG-CC3M8G1X1-Y GG-CC3M161X1-Y
520H B3		Red Hat® Enterprise Linux® 6.5	Internal HDD	-
		Red Hat® Enterprise Linux® 6.6	SAN boot	[Emulex FC adapter] GG-CC3M8G1X1-Y GG-CC3M161X1-Y

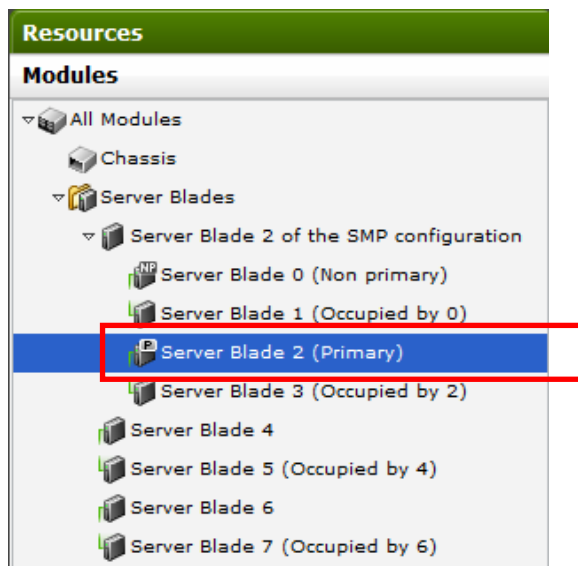
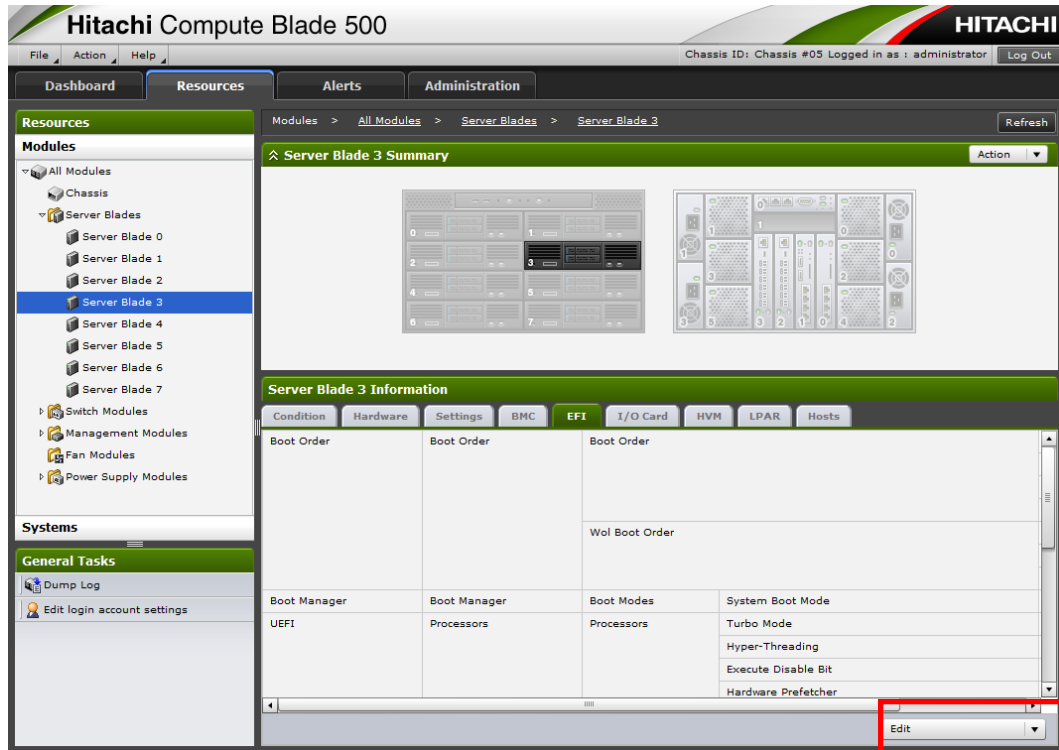
- In addition, for Red Hat® Enterprise Linux® 6.5/6.6, using multichannel function of the onboard CNA in combination with SAN boot through Hitachi FC adapter is Not allowed. If the multichannel function is enabled, the SAN boot will fail.

**Table 1-11 Configuration Not supported Multichannel function of Hitachi FC adapter**

Compute Blade	Conditions	OS	Boot Device	FC Adapter
520X B1	Onboard CNA	Red Hat® Enterprise Linux® 6.5	SAN boot	[Hitachi FC adapter] GG-CC3M8G2X1-Y GG-CC3M8G2X2-Y GG-CC3M162X1-Y GG-CC3M162X2-Y
		Red Hat® Enterprise Linux® 6.6		
520H B3		Red Hat® Enterprise Linux® 6.5	SAN boot	[Hitachi FC adapter] GG-CC3M8G2X1-Y GG-CC3M8G2X2-Y GG-CC3M162X1-Y GG-CC3M162X2-Y
		Red Hat® Enterprise Linux® 6.6		

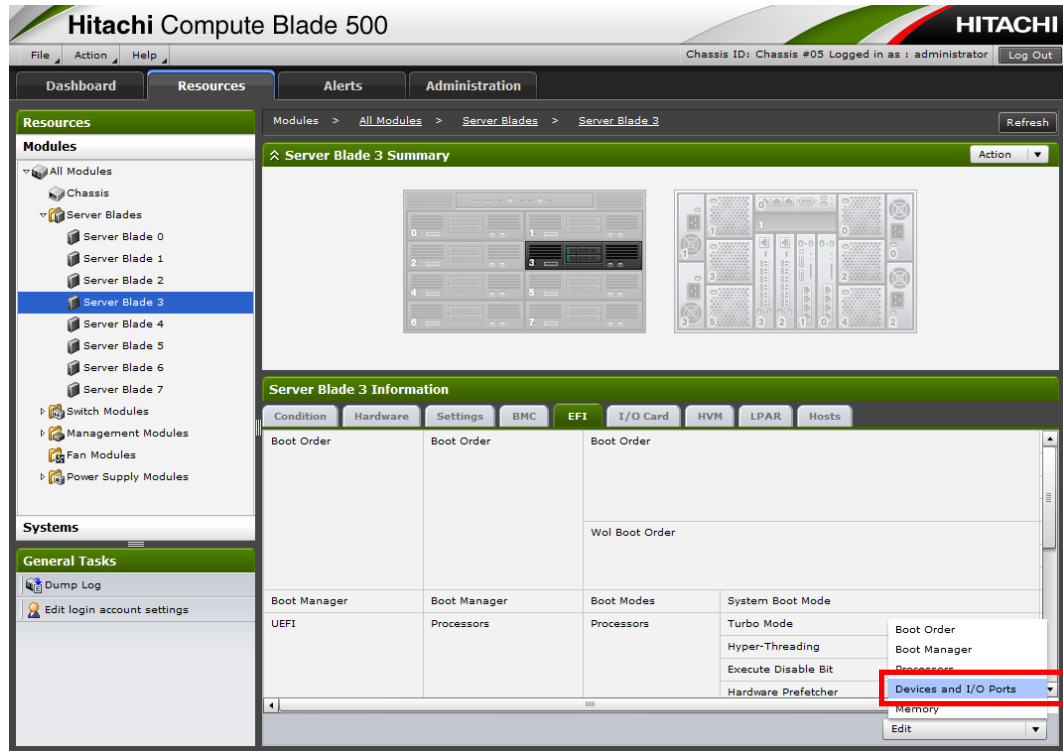
## Procedure of changing EFI settings

1. Click [Resources] > [Modules] > Target Server blade, then click "EFI" tab and "Edit" button. In SMP(Symmetric Multi Processor) configuration, select the primary server blade when selecting target server blade.



### Example of SMP configuration

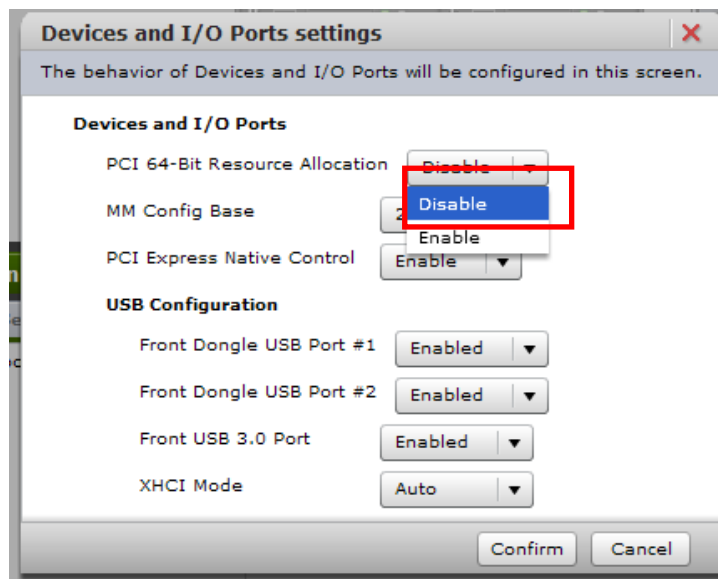
2. Click [Device and I/O Ports].



3. In "Device and I/O Ports setting" dialog box, select and change a setting you require, and click [Confirm].

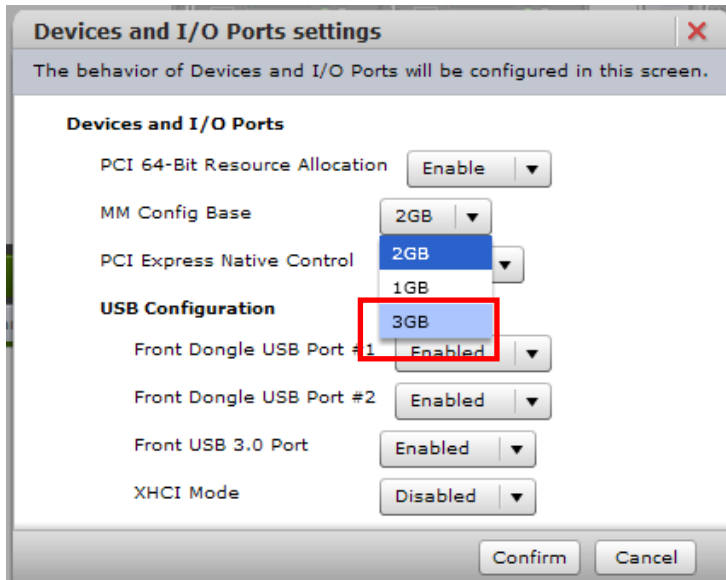
(1) Setting PCI 64-Bit Resource Allocation

Select "Disable" for "PCI 64-Bit Resource Allocation".



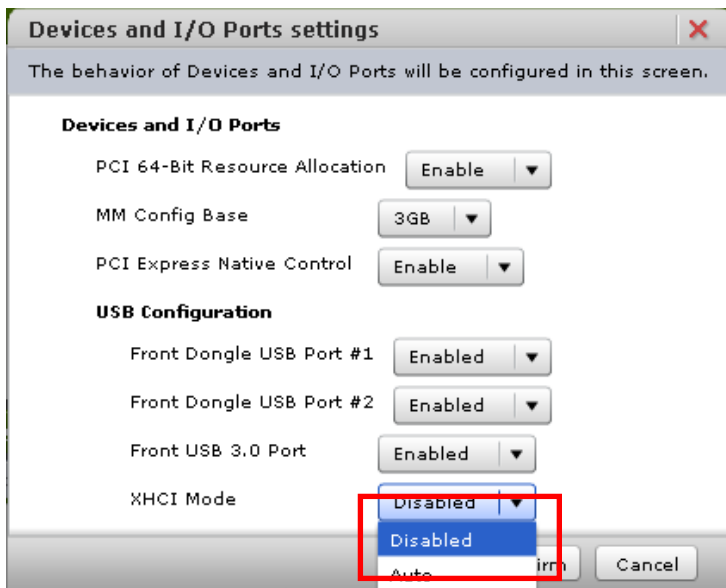
(2)Setting MM Config Base

Select "3GB" for "MM Config Base".

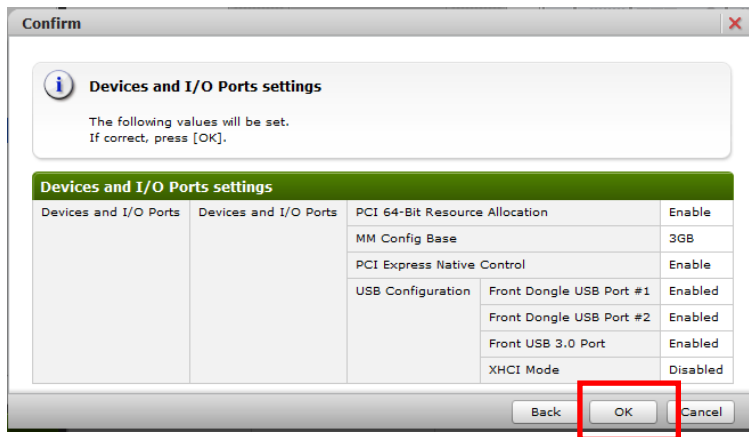


(3)Setting USB configuration

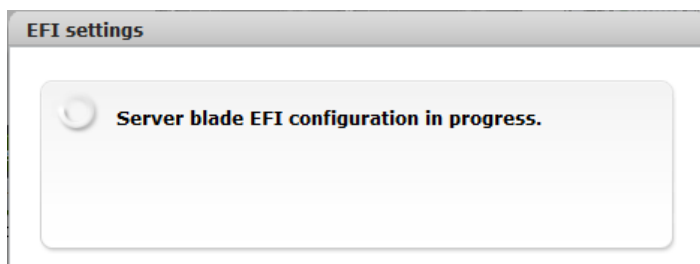
Select "Disabled" for "xHCI Mode" in "USB Configuration".



4. In "Confirm" dialog box, click "OK".



5. Wait for completion of EFI settings.





# Acronyms and Abbreviations

CNA	Converged Network Adapter
CPU	Central Processing Unit
EFI	Extensible Firmware Interface
iSCSI	Internet Small Computer System Interface
NIC	Network Interface Controller
OS	Operating System
SKU	Stock Keeping Unit
SMP	Symmetric Multi Processor







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