

Hitachi Data Protection Suite 10 with SP7 Media Kit Distribution Release Note

This Distribution Set Note is comprised of two sections. The first section covers critical **ReadMe First** information. The second section covers the details on the kit contents.

README FIRST: The License Keys you have received with your Hitachi Data Protection Suite (HDPS) shipment are valid for an initial 60 Days. To make your license key files permanent and to receive important support services information you need to login to the HDPS Customer Support Portal. To receive your login-id/password, please send an email to HDPS_Support@hds.com with the following information:

(1) Customer Name

(2) Customer Email Address (an email will be sent to the email address provided with your login information)

(3) HDPS Commcell ID Number (This can be found in file name of the license key file or in the products license screens, and is a five (5) digit # beginning Fxxxx)

The HDPS Customer Support Portal can be accessed by copying the following address into your web-browser:

<https://www.commvault.com/hds/support/login.asp>

Or by visiting www.hds.com/support and clicking on the link labeled 'Hitachi Data Protection Suite Customer Support'.

For General HDPS Customer Service, please contact your local HDS Representative or by contacting HDS Technical support at the following: In United States: (800) 446-0744 / Outside the United States: (858) 547-4526

For HDS Technical support in the following areas please use:

Australia: 1 800 804 437

China: 400 678 6783

Hong Kong: 3678 9191

Taiwan: 00801 854033

Singapore: 6533-3112

Malaysia: (03)2161-3077 / (03)2032-3388

Bangalore: 9845088301 / 9845385879

Mumbai: 9821912925 / 9870100355

Delhi: 9818566787

Upgrade information: If you are an existing maintenance paying customer running previous version of Hitachi Data Protection Suite, you will be able to take advantage of the following new features simply by updating the existing permanent license key through the HDPS Customer Support Portal. Please review the upgrade guidelines on the HDPS Customer Support Portal first.

New features added

See Service Pack new features list.

http://documentation.commvault.com/hds/v10/article?p=new_features/service_pack_7.htm

In order to activate these new included features **on current CommCell environments, a version 10 upgrade license key must be applied to the CommCell**. A version 10 upgrade key can be requested through the support Portal or by emailing prodreg@commvault.com with the customer name and existing Commcell ID.

Table 1: Installation Media HDS – Hitachi Data Protection Suite Edition

Install Disk #	Media format	Volume label on Media	Contents	Disk Label Left blurb	Disk Label Right blurb
1A	DVD5 SS SL	DVD01_WIN32	OEM Components: Windows 32-bit MediaAgent, CommCell Console, All Agents and components supported on Windows, Database Upgrade Tool, Metrics Reporting, Resource Pack, Search Server	Hitachi Data Protection Suite Release 10 Windows 32-bit Use this DVD-ROM to Install or Upgrade the CommServe® software and other components July 2014	Disk 1A Windows 32-Bit Components <ul style="list-style-type: none"> • MediaAgent • CommCell® Console • All Agents and components supported on Windows • Database Upgrade Tool • Metrics Reporting • Resource Pack • Search Server
1B	DVD9 SS DL	DVD01_WIN64	OEM Components: Windows 64-bit CommServe® (64-bit only) Microsoft SQL 2012 software (with Service Pack) for the CommServe Database Engine, MediaAgent, CommCell® Console, All Agents and components supported on Windows, Database Upgrade Tool, Metrics Reporting, Resource Pack, Search Server	Hitachi Data Protection Suite Release 10 Windows 64-bit Use this DVD-ROM to Install or Upgrade the CommServe® software and other components July 2014	Disc 1B Windows 64-bit Components <ul style="list-style-type: none"> • CommServe® (64-bit only) • Microsoft SQL 2012 software (with Service Pack) for the CommServe Database Engine • MediaAgent • CommCell® Console • All Agents and components supported on Windows • Database Upgrade Tool • Metrics Reporting • Resource Pack • Search Server
2	DVD5 SS SL	DVD02	OEM Components: 1-Touch Windows 32 and 64-bit components	Hitachi Data Protection Suite Release 10 Windows 1-Touch Use this DVD-ROM to Install or Upgrade the CommServe® software and other components July 2014	Disc 2 Windows 1-Touch <ul style="list-style-type: none"> • 1-Touch Windows 32 and 64-bit components

Install Disk #	Media format	Volume label on Media	Contents	Disk Label Left blurb	Disk Label Right blurb
3	DVD9 SS DL	DVD03_UNIX	OEM Components: MediaAgent (AIX, HP-UX, Linux and Solaris), CommCell® Console (Linux, Macintosh), All Agents and components supported on AIX, FreeBSD, HP-UX, Linux, Macintosh and Solaris, Resource Pack	Hitachi Data Protection Suite Release 10 UNIX, Linux and Macintosh Use this DVD-ROM to Install or Upgrade the CommServe® software and other components July 2014	Disc 3 UNIX, Linux and Macintosh Components <ul style="list-style-type: none"> • MediaAgent (AIX, HP-UX, Linux and Solaris) • CommCell® Console (Linux, Macintosh) • All Agents and components supported on AIX, FreeBSD, HP-UX, Linux, Macintosh and Solaris • Resource Pack
4	DVD5 SS SL	ONETOUCH	OEM Components: 1-Touch Linux Live DVD	Hitachi Data Protection Suite Release 10 1-Touch Linux Live DVD Use this DVD-ROM to Install or Upgrade the CommServe® software and other components July 2014	Disc 4 Linux 1-Touch <ul style="list-style-type: none"> • 1-Touch Linux Live DVD
7	CD- 650MB	onetouch	OEM Components: 1-Touch FreeBSD Live DVD	Hitachi Data Protection Suite Release 10 1-Touch FreeBSD Live DVD Use this DVD-ROM to Install or Upgrade the CommServe® software and other components July 2014	Disc 7 FreeBSD 1-Touch <ul style="list-style-type: none"> • 1-Touch FreeBSD Live DVD